



Magnus Lindvall

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Work experience

Stendahls AB 2015-05 – present *Systems Developer & System Administrator*

Stendahls is a digital advertising agency. At Stendahls I'm a problem solver with broad technical skills - a hybrid between a systems developer and system administrator. I create solutions to tricky problems ranging from development environments, hosting, integration, firewalls, certificates, security, etc.

TIBCO Software Inc 2011-12 – 2015-04 *Senior Support Engineer*

TIBCO Spotfire is a leading provider of enterprise analytics software for next generation business intelligence.

As a Senior Support Engineer I provided technical support for the TIBCO Spotfire products of the analytics product line. My main focus was to troubleshoot and analyze issues with the Spotfire Server software running on Linux, Unix and Windows-based servers.

I also identified and resolved defects, performance problems, reproduced issues locally and provide workarounds. Often in collaboration with other teams within Support, Professional Services and Engineering.

Copygram AB 2011-05 – 2014-08 *Co-Founder, System Administrator and Lead Programmer*

Copygram uses the Instagram API and allows users to download, share, and order printed Instagram photos.

I co-founded Copygram and was mainly responsible for system administration, development and deployment.

Running this company allowed me to gain experience from running a business. It also enhanced my skills in the area of continuous software integration and deployment, development, revision control, system reliability and availability, performance and configuration management. By attending startup competitions, and through collaboration with other companies, I also had the pleasure of meeting lots of inspirational people.

Copygram uses multiple virtual Debian Linux servers and software such as NGINX, Varnish Cache, Puppet, Git, Vagrant, Redis and MySQL. The site is mainly developed in PHP, jQuery and bash. Maintenance, configuration, security and surveillance of these servers and the software was part of my daily tasks.

Extenda AB 2006-04 – 2011-12 *Support Engineer & Team Leader*

Extenda is an international IT company offering retail system solutions. The Extenda retail system is used by a majority of the companies in the Swedish retail market and is also used internationally.

As a third third line Support Engineer at Extenda my main focus was to troubleshoot complex performance and stability issues, investigate and solve time-critical issues, plan and perform upgrades and debug java/delphi code.

I also had extensive technical knowledge of the infrastructure for two of our clients and worked tightly together with their IT departments, and our engineering department, to ensure the operation and functionality.

As a Team Leader I ensured that the third line support team was motivated, acted as a mentor, performed internal training and developed our working methods to maintain a high support efficiency.

Komplett Data Sverige AB 2003-05 – 2006-04 *Technical Sales Representative, Hardware Tester, Computer Repair Technician*

Komplett is one of the leading companies in e-commerce. They sell computers, hardware components and electronic equipment.

I provided first line customer support by mail and telephone and answered customers questions before and after buying products. Troubleshooting hardware components and repairing computers was also a frequent task.

I worked here part-time during my vocational training in IT security, and after my study I became a full-time employee.

Education

Studium Grafit - Gothenburg 2002-08 – 2004-10 *IT Security*.

Higher vocational education degree in IT security.